

College Health IPA (CHIPA) has developed a unique member-centered, individualized care delivery system for individuals with chronic health conditions: Community Care Management (CCM). By providing assessment, treatment planning, and care interventions, this program aims to improve the health outcomes and quality of life for members through coordinated linkage to community based resources.

CCM encourages improved treatment compliance by providing in-home and telephonic support and care coordination. CCM services are designed to serve as an adjunct to medical treatment, outpatient therapy, and psychiatry. The goal of CCM is improved health of members.

Currently CHIPA is recruiting providers who are interested in being Care Coordinators for CCM.

Throughout the member's tenure in the program, care managers provide:

- Face-to-face care management sessions (in the home, in the hospital, or at a clinic)*
- Telephonic care management/coaching sessions*
- Complete assessment and develop treatment goals
- Monitor treatment adherence and progress
- Progress updates to all healthcare
- Community resource referrals
- Members connection to supportive resources

**Frequency of sessions is dependent upon patient need. A typical patient will require greater frequency during the first two months.*

Care Coordinators do not provide therapy. Instead, Care Coordinators utilize motivational interviewing techniques to engage patients in their care plans. We are looking for Care Coordinators to conduct the initial assessment and/or provide services throughout the member's tenure. The Care Coordinators will be supported by: a Clinical Supervisor, a Medical Director, and a Service Coordinator.

JOB REQUIREMENTS:

- Behavioral Health Clinical License (LCSW, MFT, PhD) or a Licensed Nurse Practitioner
- Documented experience in a medical setting or treating patients with multiple co-morbid medical conditions
- Experience with in-home service delivery, care coordination, and community resource development
- Experience with the serious and persistent mentally ill population
- Knowledge of motivational interviewing and coaching techniques
- Access to a broadband or wireless internet connection
- Ability to send and receive emails
- Ability to complete online data entry
- Proof of Professional Liability Insurance (1 Mil/3 Mil)
- Unrestricted driver's license

JOB RESPONSIBILITIES:

Care Coordinators will be expected to accept a minimum of 20 referrals over a period of twelve-months. Care Coordinators will be expected to participate mandatory trainings and coordinate care with CHIPA's onsite clinical team when indicated/requested. Care Coordinators will be required to enter clinical findings into CHIPA's online web portal in a timely and accurate manner.

INTERESTED?

If you are interested in being a Care Coordinator for the CHIPA CCM program, please submit your resume to College Health IPA - Attention Teri Moore, MFT Fax to 877-349-1135 or email to network@chipa.com